

ALL CATS HEALTHCARE CLINIC COVID-19 Update: March 22, 2020

We at All Cats Healthcare Clinic would like to express our concern for the health and well-being of our clients, friends, family, their beloved cats and our staff.

We will continue to use the appropriate measures to prevent disease transmission within our clinic. With the appearance of the new coronavirus (COVID-19), we are working tirelessly to lessen the impact that this virus has on our staff, our clients, and our community. With that in mind we will continue to sanitize our surfaces multiple times during the day. We will be doing a more intense deep clean every night after closing and every morning before opening.

These times are making it necessary for us to change how we interact with the public so as to keep you and your family, and our staff and their families, safe as we go through this public health threat.

*As of Monday, March 23, 2020, we will be closing our lobby and asking that everyone remain in their vehicle for remote check-in. For regularly scheduled appointments, we ask that you call us at **352-376-2287** to let us know that you have arrived. A staff member will come out to your vehicle and check your cat in. (Please, of course, make sure that your cat is secure in a carrier). We will bring your cat inside while you wait in the comfort of your car, minimizing person-to-person interactions for everyone's benefit. A method of direct communication with the veterinary staff will be provided at check-in.*

Drop-off appointments and pick-ups or discharges will be conducted similarly 'curbside' between the hours of 8:00 AM and 5:30 PM. Please call us when you have arrived to allow us to better care for you and your cat. Please call ahead for medication and/or food pick-up. Once you have arrived, we will bring your supplies to your vehicle as soon as we can.

These practices will continue as long as the COVID-19 virus is an active threat to our community.

Every effort will be made to follow federal, state and local public health guidelines, as well as recommendations from the American Veterinary Medical Association, to combat community spread of this new virus threat. We will continue to practice excellent veterinary medicine and we are committed, as always, to uphold the Gold-level Friendly Cat Practice guidelines. We will always keep your cats safe and comfortable.

Please do not put anyone else at risk if you have a fever or cough or have had contact with anyone testing positive for COVID-19 by coming into the office. We will do everything that we can for you if your cat is sick or you need medications or food for your cat. We are here to help keep everyone healthy and safe so please do not hesitate to contact us.

We love our community and our nation, and we sincerely hope that everyone will remain happy and healthy through this. Your physicians and public health officials are the best source for accurate medical advice regarding this or any other human health concern.

The doctors and staff at All Cats Healthcare Clinic